

### The results are in!

The Eye and Ear recently received results of the Draft Periodic Review from the Australian Council on Healthcare Standards.

The hospital received seven Moderate Achievement (MA) and seven Extensive Achievement (EA) ratings for the mandatory criteria.

CEO Ann Clark said congratulations to all staff who were involved in the process.

"I would like to thank everyone for their contribution and dedication throughout the periodic review and look forward to the continued enthusiastic approach to quality and innovation."

The report will be available soon on the AQI web document centre on the intranet.



**Italian Choir, Le Canterine del Fogolar serenaded the audience at Harmony Day celebrations. Read more in the next issue of The Drum!**

**WIN MOVIE TICKETS!  
Name the little orange bubble man from CERNER.**

**Turn over to find out more!**



### Eye and ear screening for Indigenous kids

Team members from the Eye and Ear recently attended the Victorian Aboriginal Child Care Agency Play Group in Moreland to conduct eye and ear screening.

The hospital was approached by the Victorian Aboriginal Child Care Agency at the end of last year to come to a variety of play groups across Melbourne to conduct screening.

Audiologist Brooke Paisley, Manager of the Department and Clinical School of Orthoptics Associate Professor Zoran Georgievski, Nurses Gerard Walsh and Elizabeth Willis, CERA Research Assistant Anna-Lena Arnold and Community Development Officer Kellie Michel all played a part in the visit.

The team saw 15 Aboriginal and Torres Strait Islander kids and identified four children with audiology problems.

Community Development Officer Kellie Michel, who helped organise the screening said the day was well received by the children and their families.

"Apart from being beneficial to the kids and their families, it also provided an opportunity to chat about eye and ear health messages with the Indigenous community."

The project is being overseen by our Improving Care for Aboriginal and Torres Strait Islander (ICAP) Committee.

Screening will be conducted at three other play group sites throughout the year with the next one at Glenroy in May.

### Orange is the new black for CERNER Project

Orange may not be the new black this winter, but is it the colour of the clinical systems logo that has recently moved onto the intranet home page.

To find the clinical systems page, just look for the little orange bubble man leaning on a computer mouse on the homepage of the intranet.

The site provides an overview of the clinical systems project, a news section to keep everyone up to date on the latest happenings and upcoming events. Users can also access links to view the applications offered in Clinical Systems for release one.

A FAQ section will allow a quick response from the project team for any question submitted.

**Monday, 6 April 2009**



*Manager, Department and Clinical School of Orthoptics, Associate Professor Zoran Georgievski checks the eyes of one of the kids from the play group.*

## Cultural Events for April

1st: Islamic National Day (Iran)

3rd: Ram Navami (Hindu)

9th—12th: Theravadin New Year (Buddhist)

9th—16th: Pesach (Jewish Pass-over)

10th—13th: Easter (Christian)

13th—15th: Thai and Laos New Year

14th: Sinhala and Tamil New Year

17th—20th: Orthodox Easter

21st: First day of Ridvan (Baha'i)

21st: Yom HaSho'ah (Jewish Holocaust Day)

25th: ANZAC Day

25th: Italian Liberation Day

29th: Yom Ha'atzmaut (Israeli Independence Day)

Courtesy of the Cultural Diversity Committee

## From the wide world of weird...

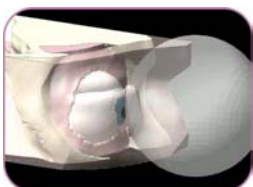
### Fore-eyes

A New Hampshire man is suing his local Candia Woods Golf Links over his own silly shot that left him blind in one eye.

Eric Sanchez, 67, was golfing with friends when his ball bounced back off a yardage-marker and "whacked him" in the right eye.

Sanchez blames the club for failing to warn him about the markers – standard on every course.

He says there should be warnings in the pro shop, on the scorecard and on tee boxes.



## Redesigning hospital care program—Emergency access and referral to booking

The Eye and Ear has recently been successful in gaining funding for two redesign projects.

The money, funded through the DHS Redesigning Hospital Care Program, will be used to fund two redesign projects at the hospital—Emergency Access and Referral to booking.

To kick things off in the redesign process, 13 staff who will form part of the working groups, attended a workshop at the beginning of March.

The workshop was run in conjunction with Intelog Healthcare Team and was run by internationally renowned expert in emergency, trauma and transport care, Susan Sheehy. Susan also has extensive knowledge in Lean principle—this is a methodology for making processes more efficient and value adding.

The purpose of the day was to provide the group with an introduction to Lean, international Lean case studies, identify the specific data and information required to diagnose and prioritise issues, and create a plan of the next steps for the team.



Robyn Johnston and Dr Carmel Crock from Emergency take part in a workshop conducted by Susan Sheehy—an expert in emergency, trauma and transport care.

## That's a big eye!

Orthoptists hit the street with free food in order to raise awareness for Orthoptics Awareness Week March 9-13.



Accompanied by a big eye, members of the Orthoptics Department and Orthoptics Association of Australia told the public about the role Orthoptists played from the corner of Gisborne Street..

This followed a successful media campaign earlier in the week in conjunction with the Emergency Department about kids eye injuries to fit in with the theme of the week - "Eye play safe".

## Community Mapping Report quick fact...

Eye patients from rural Victoria are on average five years younger than their city counterparts

## Help orange bubble man find a name and win movie tickets!

The CERNER project team are offering two Hoyts Movie tickets to the person who can suggest the best name for our little orange friend.



Names can be submitted via the FAQ link new question box on the Clinical Systems intranet site.

If you would like to submit a story for The Drum please contact: Kim Payne on ext. 8689 or e-mail: kimberlee.payne@eyeandear.org.au