

Orthoptics Australia – Event Refund Policy

Orthoptics Australia (OA) reserves the right to cancel or postpone any event. If this occurs, registration fees paid will be refunded in full. OA bears no responsibility for any other costs incurred (such as flights, accommodation, travel expenses or loss of income).

With respect to online learning events, the registrant is solely responsible for ensuring their equipment is able to run the program prior to the start of the session. Refunds will not be given to those who have failed to check their system's capabilities.

Should you be unable to attend an OA event for which you have registered and paid, a substitute delegate is welcome to attend in your place, so long as the OA has been notified in writing in advance of the event. If the substitute attendee is not a member, the non-member fee will apply and extra payment will be due and payable before the event date.

All OA event registration fees must have paid in full prior to attending an event. Failure to do so may result in non-admission at the event.

Registration cancellations must be provided in writing at least seven (7) days prior to the event. Cancellation refunds will incur an administration fee of 25% (up to a maximum of \$100).

Registration cancellations received less than seven (7) days prior to the event will not be refunded.

No refunds will be given to registrants who did not cancel and did not attend an event.

